



Beyond the Box

Student

Arrears Policy

Beyond the Box Student Limited is dedicated to providing the best possible service

to our customers with clear and transparent rental agreements, payment schedules

and fees.

Should you get into any financial difficulty whilst staying with us, please do not suffer in silence. Visit a member of your Hospitality Team who can provide advice

based on your current situation or, alternatively, contact your University welfare

officer who will be able to offer further advice and, in extreme cases, you may be

eligible for a University hardship loan.

If you do get behind in your rental payments, and haven't made any suitable arrangements to do so, the following policy is in place;

All late payments will incur an interest charge of 3% above Barclays plc base rate.